

## PRIVACY & COOKIE STATEMENT

Tools2Move respects the privacy of visitors to its website and app, especially the rights of visitors regarding the automated processing of personal data. For complete transparency with our customers, we have formulated and implemented a policy regarding these processing activities, their purpose, and the options for individuals to exercise their rights as effectively as possible.

For all additional information about the protection of personal data, you can visit the website of the Dutch Data Protection Authority: <https://autoriteitpersoonsgegevens.nl/nl>.

Until you accept the use of cookies and other tracking systems on the website, we will not place non-anonymized analytical cookies and/or tracking cookies on your computer, mobile phone, or tablet.

By continuing to visit this website, you accept the following terms of use.

The current version of the privacy policy available on the website is the only version applicable as long as you visit the website until a new version replaces the current version.

### Article 1 - Legal provisions

1. Website (also "The website"): [www.tools2move.app](http://www.tools2move.app).
2. Data Controller (also "The administrator"): Tools2Move, located in Hilversum, registration number: 76895904.

### Article 2 - Access to the website and app

Access to the website and app and their use are strictly personal. You will not use the website and app, as well as the data and information provided on them, for commercial, political, or publicity purposes, nor for any commercial offers, and especially not for unsolicited electronic offers.

### Article 3 - Content of the website and app

All brands, images, texts, comments, illustrations, (animated) images, videos, sounds, as well as all technical applications used to make the website function and, more generally, all components used on this site, are protected by intellectual property rights under the law. Any reproduction, repetition, use, or adaptation, in any way, of the whole or part thereof, including technical applications, without the prior written consent of the Data Controller, is strictly prohibited. If the Data Controller does not immediately take action against any infringement, this cannot be construed as tacit consent or the waiver of legal action.

### Article 4 - Management of the website and app

For the proper management of the website, the Data Controller may, at any time:

- Suspend, interrupt, or limit access to the entire or part of the website and/or app to a specific category of visitors;
- Delete any information that may disrupt the functioning of the website and app or violate national or international laws or internet etiquette;
- Temporarily make the website and app unavailable to perform updates.

## Article 5 - Responsibilities

The Data Controller is in no way responsible for failures, malfunctions, difficulties, or interruptions in the operation of the website and app, resulting in the website and app or any of its functionalities being inaccessible. The way you connect to the website and app is your responsibility. You must take appropriate measures to protect your equipment and your data, including against virus attacks on the Internet. You are also responsible for the websites and data you consult on the internet or apps you use.

The Data Controller is not liable for legal proceedings against you:

- Due to the use of the website and app or services accessible via the internet;
- Due to the violation of the terms of this privacy policy.

The Data Controller is not responsible for any damage you may suffer, or your equipment or third parties may suffer as a result of your connection to or use of the website and app. You must refrain from any action against the Data Controller as a result.

If the Data Controller becomes involved in a dispute as a result of your use of this website or app, he is entitled to recover all damages he may suffer and will suffer as a result.

## Article 6 - Data collection

Your data is collected by Tools2Move and (an) external processor(s). Personal data is understood to mean: any information about an identified or identifiable natural person; an identifiable person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier, or one or more factors specific to the physical, physiological, genetic, mental, economic, cultural, or social identity.

The personal data collected on the website and app is mainly used by the Data Controller for maintaining relationships with you and, where appropriate, processing your orders.

## Article 7 - Your rights regarding your data

Under Article 13(2)(b) of the GDPR, everyone has the right to access and rectify or erase their personal data, as well as the right to object to the processing and the right to data portability. You can exercise these rights by contacting us at +31(0)651195231.

Each request must be accompanied by a copy of a valid ID, on which you put your signature, and stating the address at which we can contact you. Within one month of the submitted request, you will receive an answer to your request. Depending on the complexity of the requests and the number of requests, this period may be extended by two months if necessary.

## Article 8 - Processing of personal data

In the event of a violation of any law or regulation, of which the visitor is suspected and for which the authorities require personal data collected by the Data Controller, they will be provided to them after an explicit and justified request from the authorities. As a result, this personal data is no longer covered by the protection provisions of this privacy policy.

If certain information is required to access specific functionalities of the website, the Data Controller will indicate the mandatory nature of this information at the time of requesting the data.

#### Article 9 - Commercial offers

You may receive commercial offers from the Data Controller. If you no longer wish to receive these, please send an email to [info@good2move.nl](mailto:info@good2move.nl).

If you encounter personal data during your visit to the website and app, you must refrain from collecting it or any other unauthorized use, as well as any act that may infringe on the privacy of that person(s). The Data Controller is in no way responsible in such situations.

#### Article 10 - Data retention period

The data collected by the website and app administrator is used and retained for the duration determined by law.

#### Article 11 - Cookies

1. A cookie is a small text file that is placed on the hard drive of your computer when you visit our website. A cookie contains data so that you can be recognized as a visitor when you visit our website. It allows us to set up our website specifically for you and to make logging in easier.

2. We use the following types of cookies on our website:

3. Functional cookies: such as session and login cookies for keeping session and login information.

4. Anonymous Analytical cookies: to gain insight into visits to our website based on information about visitor numbers, popular pages, and topics. In this way, we can better tailor communication and information provision to the needs of visitors to our website. We cannot see who visits our websites or from which PC the visit takes place.

5. Specifically, we use the following cookies:

6. No other cookies

7. When you visit our website, cookies from the data controller and/or third parties may be installed on your equipment.

8. For more information about the use, management, and deletion of cookies for each operating system, we invite you to consult the following link:

<https://autoriteitpersoonsgegevens.nl/nl/onderwerpen/internet-telefoon-tv-en-post/cookies#faq>

#### Article 12 - Visual material and offered products

No rights can be derived from the visual material that belongs to the offered products on the website.

#### Article 13 - Applicable law

Dutch law applies to these conditions. The court of the Data Controller's place of business is exclusively competent in any disputes concerning these conditions, except when a legal exception applies.

#### Article 14 - Contact

For questions, product information, or information about the website itself, please contact Erik, Koen, or Wietse by emailing [info@good2move.nl](mailto:info@good2move.nl).